

Tools offered from stock are subject to availability.

Buyer agrees to partial deliveries which will be considered separate transactions.

Cancellation or alteration of orders are subject to our written consent.

Returns only upon approval. No goods will be accepted without verbal approval and a return goods authorization number.

Tools made to special order are not returnable.

No return on standard stock items after 60 days. 20% restocking charge.

No return on custom made items.

Delivery time is based on our present commitments and starts from the date of order confirmation. Although every effort will be made to maintain delivery times, we will not be liable for any loss or damage due to delays, however occasioned.

SATISFACTION GUARANTEED

Limited Warranty

All items in the Pauls Grinding Industries Ltd. (PGI) catalogue, unless otherwise noted, are warranted for 60 days against defects in workmanship and materials. Normal wear and tear or use of a tool for other than the intended purpose is not covered by this warranty. Merchandise may be returned to PGI for repair or replacement at our option. PGI liability is limited to repair or replacement of the merchandise. In no event shall PGI be liable for any incidental or consequential damages.

Special Items

Special items are those not in the PGI catalogue and are special ordered for the customer. These items are covered by our limited warranty. If a special item is defective, it is covered like any other catalogue item.

Custom Items

Custom items are those that are made to our customer's specifications and are not carried by PGI or the manufacturer. The customer is responsible to make sure his specifications meet his needs. These items cannot be returned unless there is a defect in workmanship or materials.

No Sale is Final

If you have a problem with an order you placed with PGI, please call. We want you to be satisfied with our products and service.

GUARANTEE

All our tools are manufactured according to specifications described in this catalogue, which includes guarantee of quality and workmanship. Tools returned for inspection are to be sent shipping prepaid. We will replace only tools which prove, upon examination, to have been defective, and which have not been misused or carelessly handled. We decline any responsibility for mistakes caused by improper application, handling or inappropriate sharpening/service. Tools may be altered in design from tools illustrated due to progress or changes in production methods.